



## CREATING CONDITIONS FOR TOURISTS WITH DISABILITIES

**Davurova Shakhzoda**

Silk Road international university of tourism and cultural heritage

**Abstract:** *This article discusses the creation of opportunities for people with disabilities to travel around the world and the implementation of this direction in Uzbekistan.*

**Keywords:** *tourist route, special lanes, hotel, excursion, travel.*

### INTRODUCTION

Tourism for the disabled is a very broad concept that combines different types of tourism. Tourism for the disabled includes the presence on the beaches, hotels and transport, especially in wheelchairs, created special conditions for the disabled, for joint recreation with able-bodied people, for excursions.

Disability is a social phenomenon. Each country forms a socio-economic policy for persons with disabilities based on the level of its development. Currently, the number of people with disabilities is approaching 10 million. If little is done for people with disabilities in our country, then they rarely raise questions about rest, and few people believe that even more rest can be active. Tourism can be very useful as a method of social rehabilitation of the disabled. If we take Russia as an example of foreign countries, then many decrees have been adopted that ensure the free and independent movement of people with disabilities around the city. Most healthy people do not understand why a person with a disability should walk down the street. This is not understood not only by strangers, but sometimes even close ones. Let's say people don't have time to think about the psychology of people with disabilities.

But not sure. Why do the owners of hotels, shops and other establishments do not understand that a person with a disability is also a potential client. It can also be useful and you should enable it.

There are usually two main conceptual models of disability. The medical model considers disability as a property inherent in a person as a result of illness, injury or other health impact, which requires medical attention in the form of direct treatment from specialists. A disability in this model requires a medical or other intervention or treatment to "fix" the person's problem. On the other hand, the social model considers disability not as a property of an individual, but as a



social problem. According to the social model, disability requires political intervention because the problem arises from environmental inadequacies caused by attitudes and other characteristics of the social environment. This model requires the integration of people with disabilities into the surrounding society, living conditions in society, including adaptation for people with disabilities. This is the creation of an accessible environment (disabled people with disabilities, ramps and special elevators for the blind, the reproduction of visual and textual information and the reproduction of audio information for the deaf, as well as the implementation of employment support measures) for people with disabilities in ordinary organizations that teach communication skills.

This type of tourism is the most widespread in many countries of the world. There is an opinion that the "free" income of the disabled is small. This is often true, but people with them have higher incomes. The electorate of local self-government has great economic potential.

The capital of the Spanish province of Catalonia is becoming a real holiday destination for people with disabilities. Urban transport and the central streets of Barcelona are adapted to their needs. The Barcelona Tourist Board pays great attention to accessible tourism for people with disabilities. Special catalogs are published for people with limited access to tourism infrastructure. Events will be held, including the Paralympic Games. All the central streets of the city are equipped with ramps, all buses are adapted, and hotels have special rooms for the disabled. A special site "Accessible Tourism" has been created, which contains all the information about trips to Catalonia. The necessary conditions for the reception of disabled people have been created here. The technical equipment of the site allows most people with disabilities, including the visually impaired, to fully use the information on their own, without outside help. Los Cristianos became the first destination in Europe and the second in the world due to the special conditions created for the disabled and the elderly in Europe.

### **Main part.**

Currently, measures are being taken to organize tourism for people with disabilities in Uzbekistan. In our country, attention is paid to people with disabilities and disabilities as an integral part of society. Especially in recent years, great efforts have been made in our republic to provide comprehensive support to the population in need of social protection, including the promotion of their entrepreneurial activities. As of last year, about 710 thousand disabled people were registered in our country. They live in different regions of our country, in different conditions. In order to cover all categories of tourists and create suitable conditions for them, the Social Tourism Association has been established in Uzbekistan. The main goal of this association



is the organization of charity events for the disabled, the creation of conditions for the movement of the disabled.

If we turn to world history, the world-famous composer Beethoven was a congenital invalid, and Franklin Roosevelt, who was elected four times as president of the United States, suffered from polio. The famous English writer John Milton went blind at the age of 43, and yet created his masterpiece - Paradise Lost. In general, it makes no sense to list such examples. You say that everything depends on the person himself. But the formation and development of everything to some extent depends on the environment in society. Not only in the education system, it is necessary to pay serious attention to the training of qualified personnel in the areas of typhlopedagogy (teaching the blind and visually impaired), deaf and deaf pedagogy (teaching deaf and hard of hearing children), and oligophrenopedagogy. (training of mentally retarded children), but also for the training of qualified personnel in certain areas, it is necessary to support its work. Then we will be an example for the whole world. Isn't it true?

The problem of social and cultural exclusion of the disabled is much more complex. On the one hand, the reason for alienation is their limited physical capabilities. Socio-cultural rehabilitation is the basis for the elimination of social and cultural alienation of the disabled.

Another problem is the high footboards of vehicles, narrow doors, as well as the lack of additional safety features and structures - ramps, handrails and lifts, which creates uncomfortable travel conditions for persons with limited legal capacity (disabled and elderly people). When boarding a bus, getting off it, as well as when accelerating and slowing down traffic, the absence of such means or the restriction in equipping the bus with them can lead to an accident.

With this in mind, when choosing a bus, the organizers of a tour (excursion) should pay attention to its design and safety equipment. Nevertheless, buses should be used on the tourist route, the equipment of which is as close as possible to the main recommendations for comfortable service for people with physical disabilities.

The bus route during the tour (excursion) must comply with a previously developed and approved vehicle traffic pattern.

The driver, setting off along the route, must have a waybill - a document that serves to record and control the operation of his vehicle.

Boat excursions are very popular and, unlike bus and walking tours, do not cause any problems. The smooth, unhurried pace of movement provides enough time and opportunities for a good atmosphere of communication, including the opportunity to diversify the tour program,



supplementing it with a cultural event with the participation of the disabled themselves (amateur concert or puppet show, competition for the best performance of a poem or story, etc.). P.).

For people with limited mobility, a problem on a passenger ship can be steep ladders, cramped latrines (toilets), and narrow passages. In order to avoid extreme situations, it is not recommended to participate in motor ship excursions for persons with serious orientation disorders, visually impaired people.

When carrying out boat trips and cruises, it should be provided that boarding and descending from the ship is carried out using a gangway equipped with handrails for both left and right hands.

**Conclusion.** It should be recognized that tourism for people with disabilities is still one of the new and unexplored areas in Uzbekistan, and there is still a lot of work to be done in this area. If new work is carried out in this area in Uzbekistan and conditions are created for them, then significant growth will be observed not only in the state, but also in the field of tourism. To do this, it is necessary to take into account all the possibilities of Uzbekistan and use them competently, solve obstacles in the development of tourism, not be limited only to historical monuments, organize and develop other types of tourism. Of course, tourism is an industry with a future.

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