



Use of Electronic Government Interactive Service System in Uzbekistan

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Abstract: *In this article, the efficiency of the system of electronic information exchange of electronic government - state management in Uzbekistan for the automation of all management processes at the national level is highlighted.*

Keywords: *Interactive service, electronic government, public administration and economic bodies.*

Introduction: "Electronic management" is an electronic document circulation system of public administration, which helps to automate aspects of the country's administration, the administration of which helps to increase the efficiency of all the joint forces of the society and the costs of social relations for the joint forces.

Interactive - communication to change with technician, computer, software programs. So, computer programs come from the fact that we communicate with the computer right there.

About the organization of an interactive communication system. A guide to computer theory, computer science and programming, telecommunications systems, sociology, and other fields.

The concept of "interactive service". It is understood that interactive service is provided to the users if the existing interests are seen from various sources of material, spiritual, social, economic, informational and production output through interactive. That is, interactive service is provided to the user through computer programs.

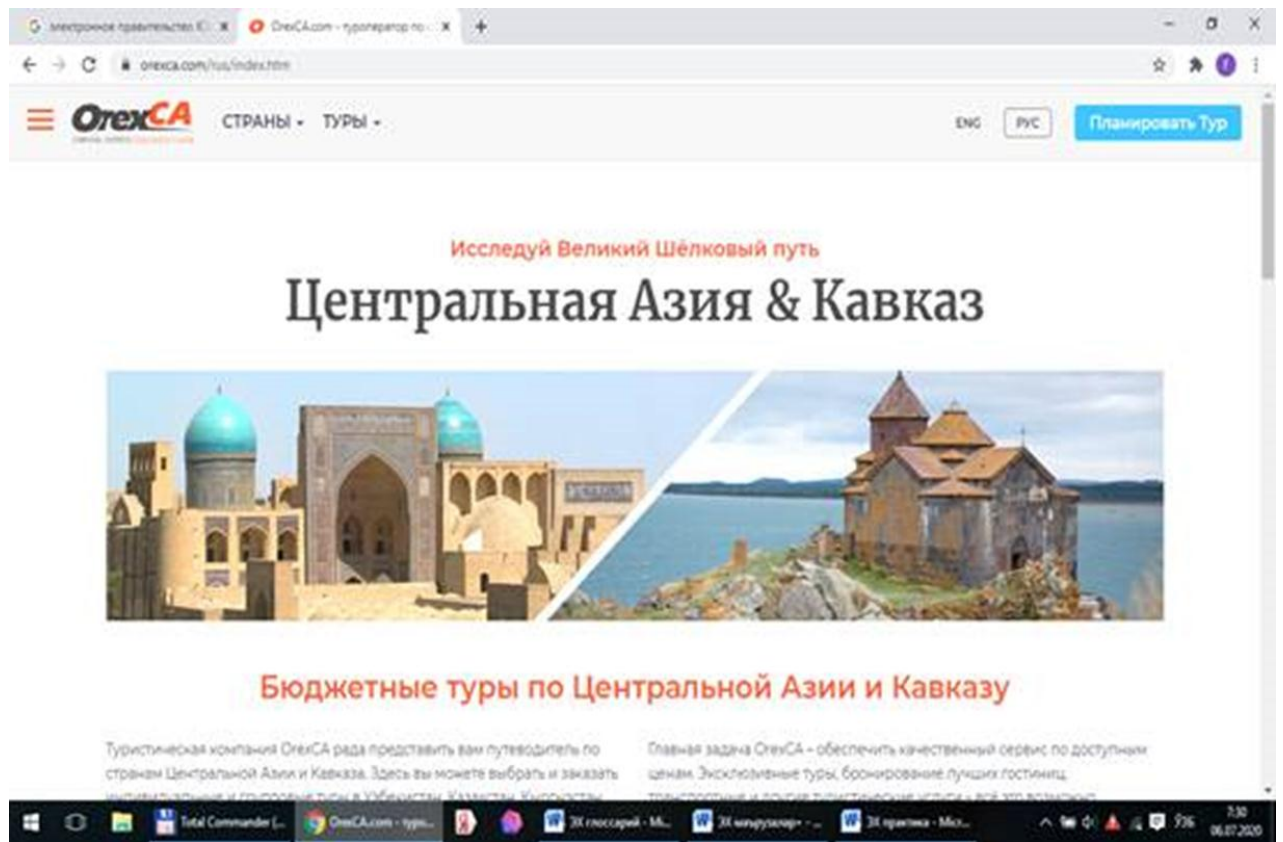
Types of interactive services provided through the Internet. Currently, in security, a lot of attention is paid to the organization, monitoring and management of interactive services. The fastest and easiest way to organize interactive services is through Internet networks.

The types of interactive services provided by the Internet network include the following:

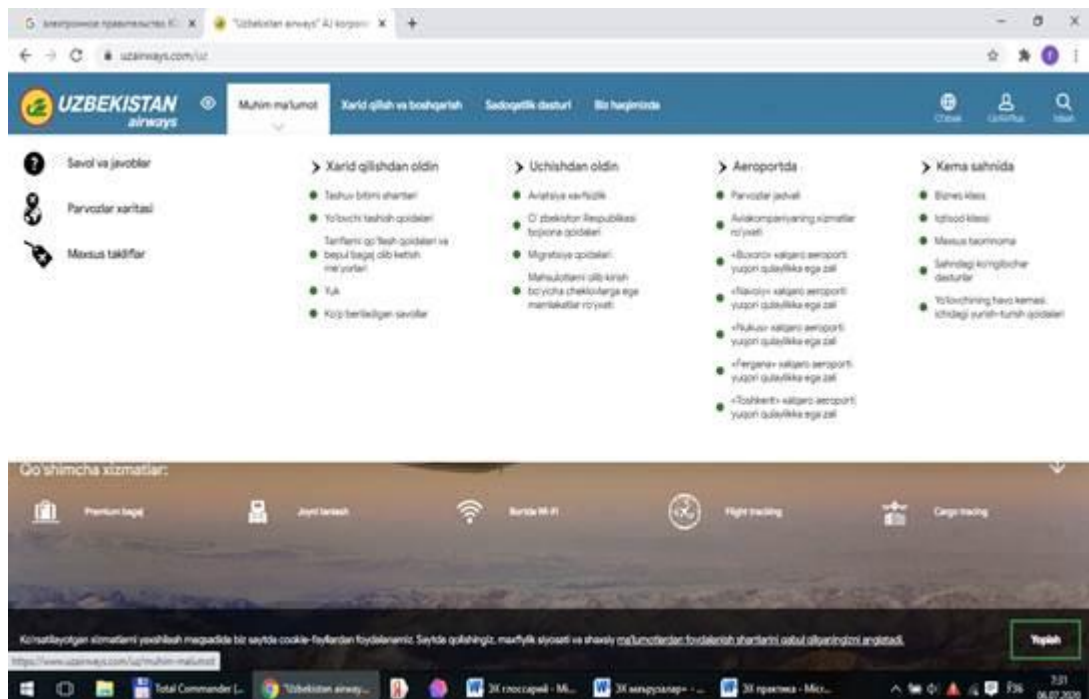
Transport schedule. Zhadva of transport management in the republic is given on the sites. The user fritters the necessary information from the site with the schedule of transportation. Below is a page of these web pages:



<http://www.orexca.com> – web page for beaches;



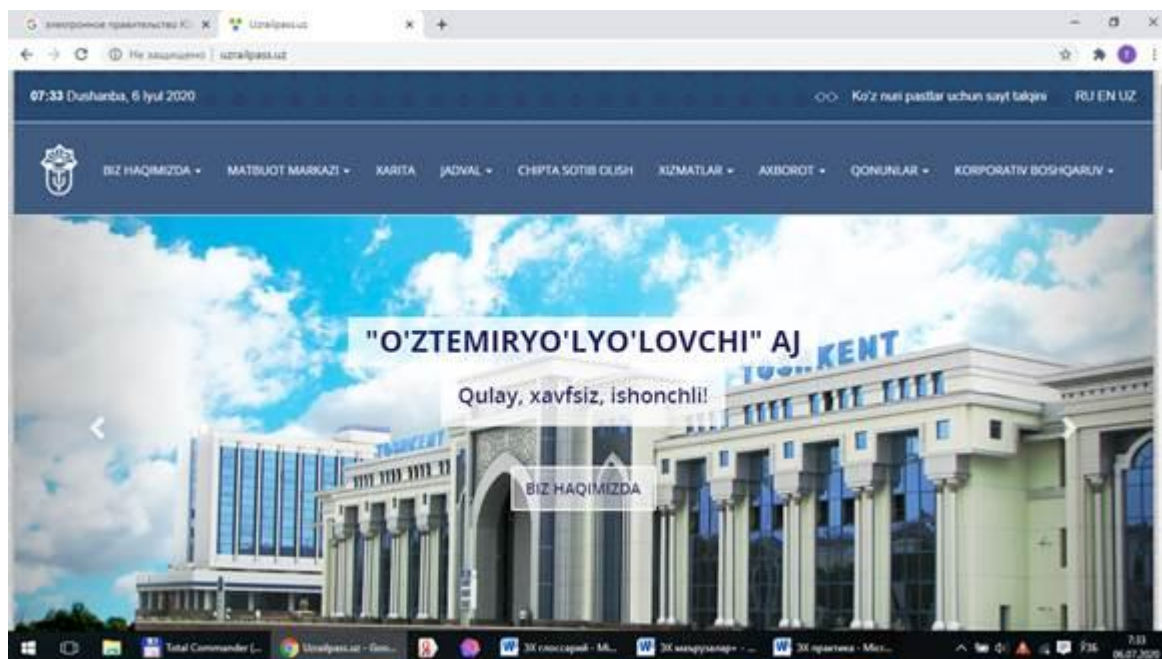
Flights are sought after. For information on Airways, please refer to <http://uzairways.com> - "Uzbekistan Airways" airline and website. International and Uzbek airline schedules are given.



Railway transport schedule. The timetables of domestic and foreign railways of the republic and information about them can be found on the following websites:

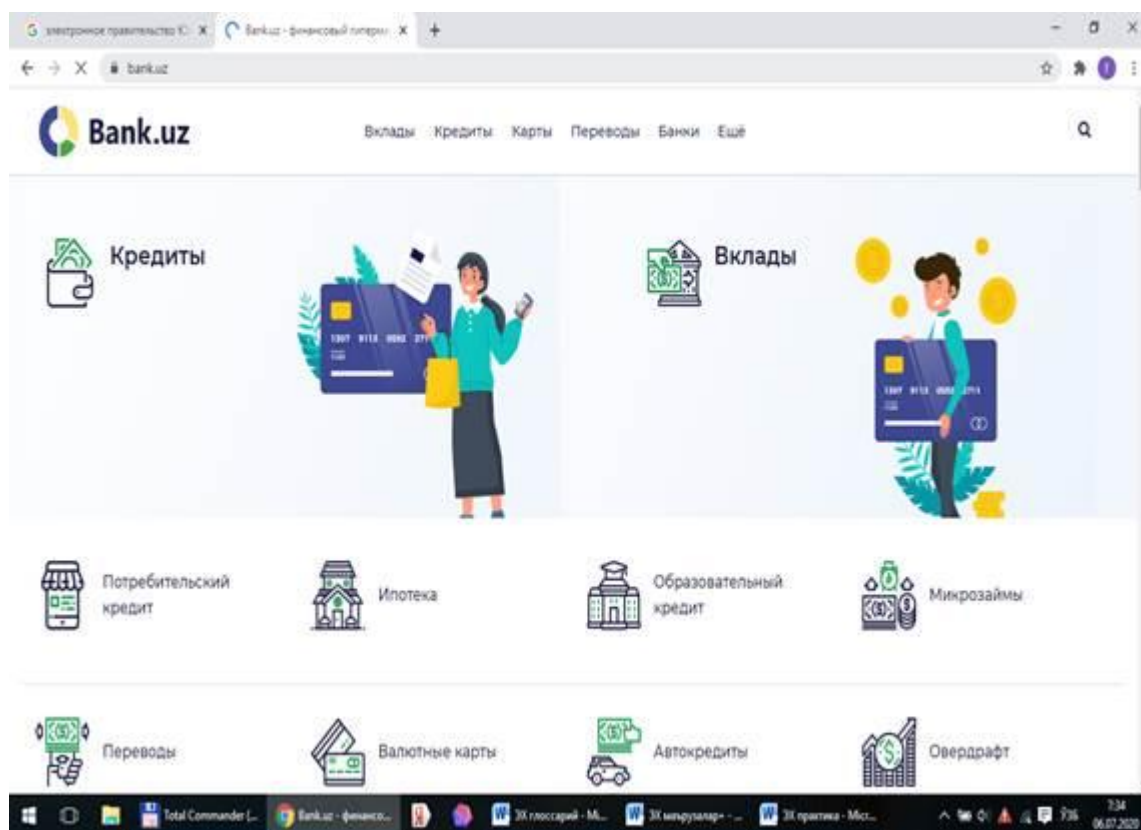


uzrailpass.uz - railway transport schedule.



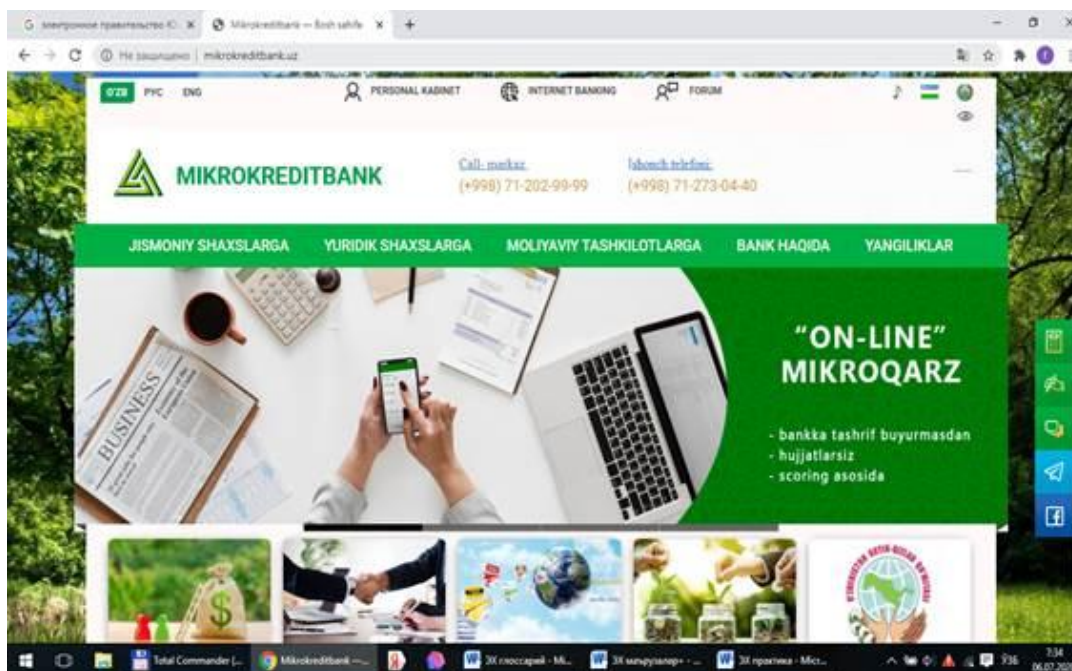
Banking service information and exchange rates. Information and news about all banks in Uzbekistan can be obtained from the following sites:

www.bank.uz





www.mikrokreditbank.uz



www.agrobank.uz;

www.asakabank.com;

www.new.nbu.com;

www.uzpsb.uz;

www.infinbank.com;

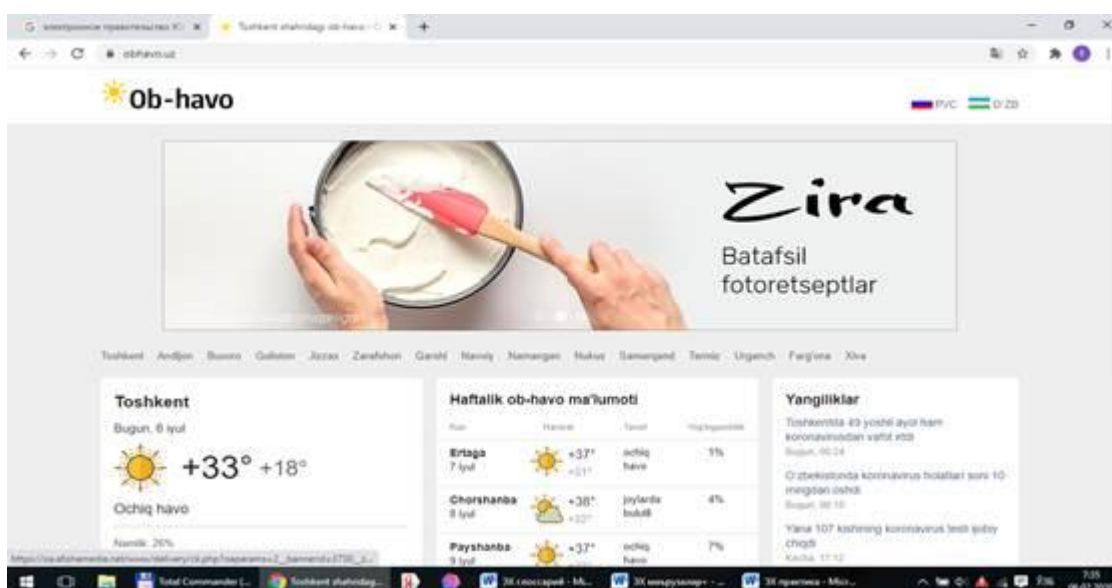
www.xb.uz;

www.ipotekabank.uz;

www.csb.uz

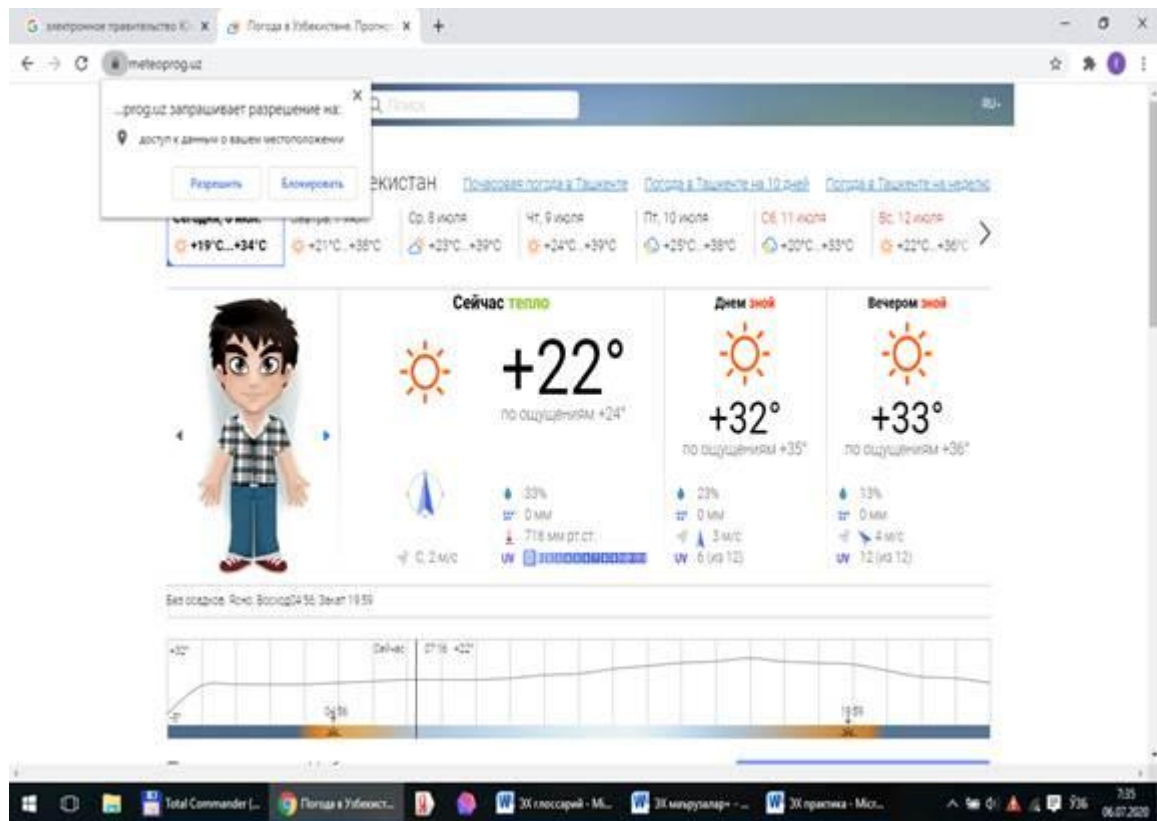
Weather information. Information about the weather in all regions and the city of Tashkent, as well as in the countries of the world, can be obtained from the following web pages:

weather.uz

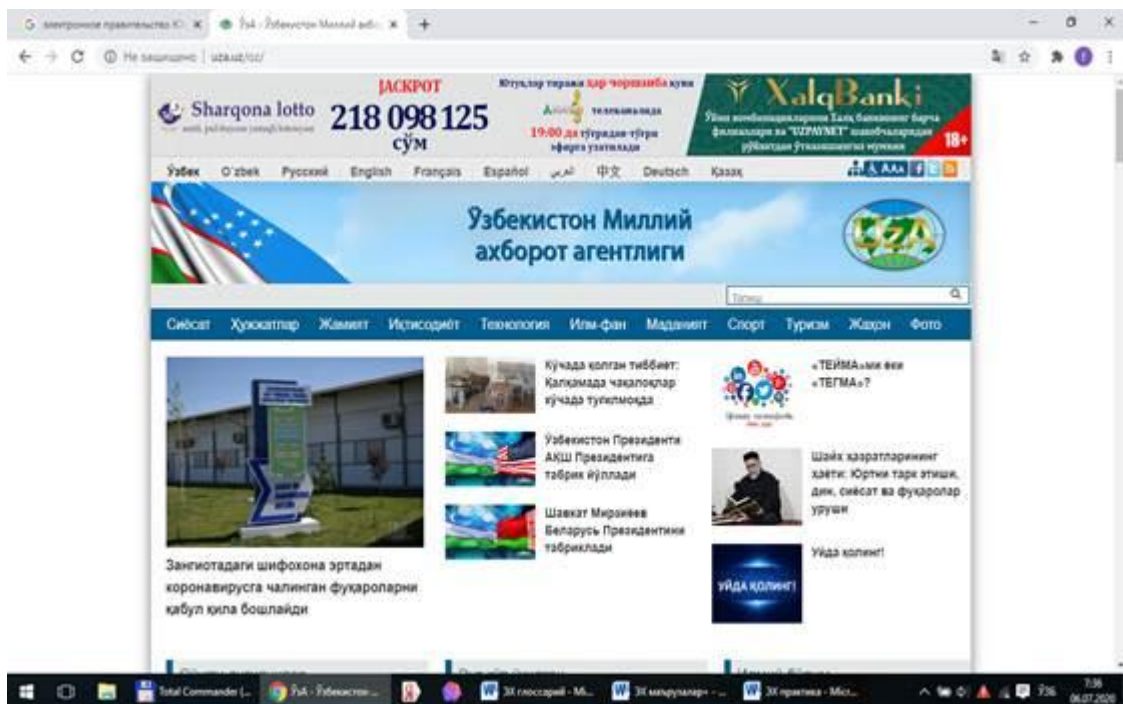




www.meteoproг.uz



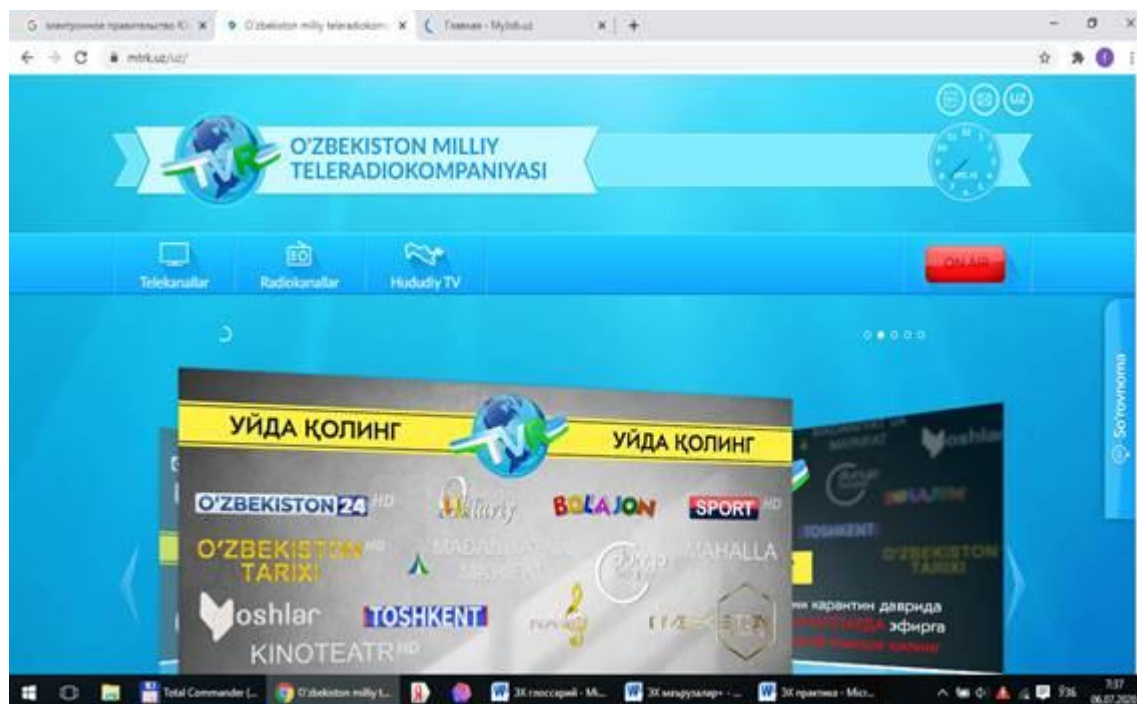
News. News about Uzbekistan can be obtained through the websites uza.uz, gov.uz.



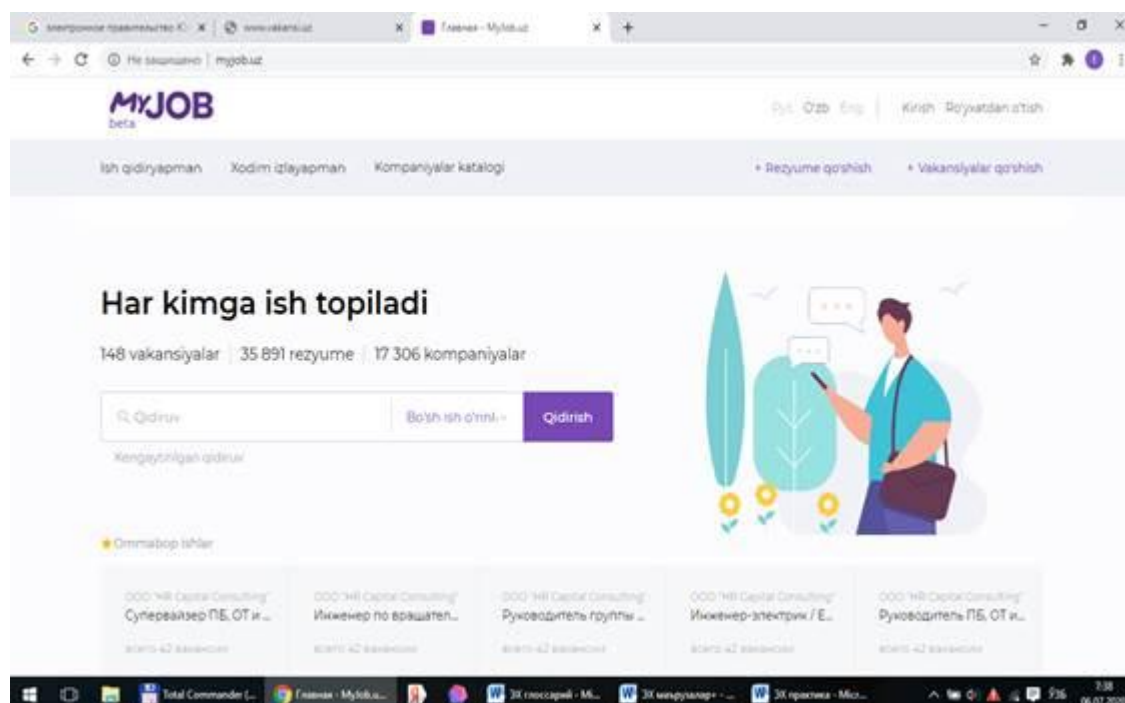
TV and radio programs. The information and schedule of television programs of the National Broadcasting Company of Uzbekistan, as well as information related to their activities, can be obtained from the following web page.



www.mtrk.uz



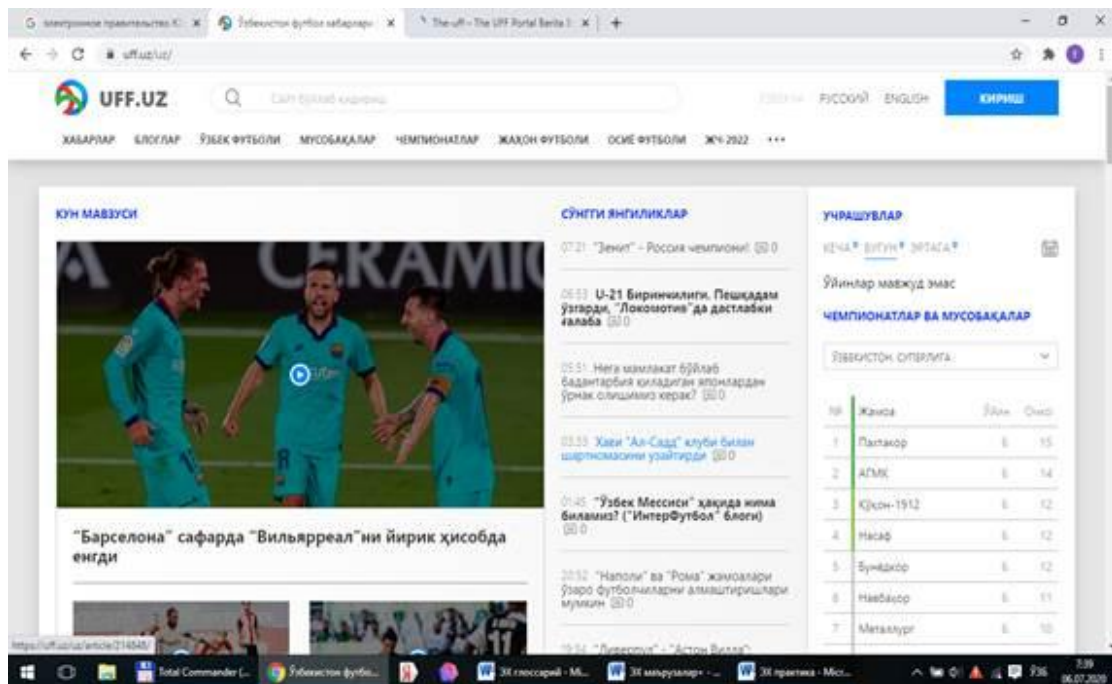
Job exchanges. Finding, identifying and communicating with vacancies within the republic is carried out through the following web pages. You can send information about jobs, as well as information about yourself, and receive responses from www.myjob.uz.



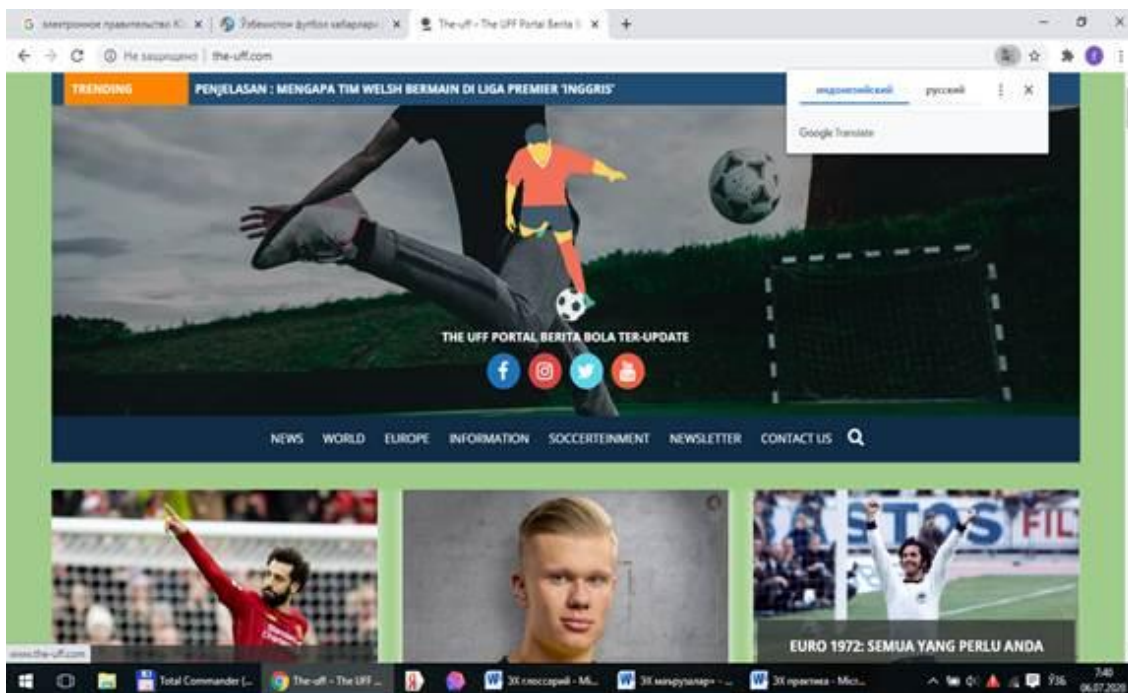
Sports news. National and international sports competitions, all information about them:



www.uff.uz



www.the-uff.com



Interactive services provided through the web pages of public administration and economic bodies.

Interactive public service - services provided by agencies using information and communication technologies to individuals and legal entities through the telecommunications network through the agency's information systems.

Interactive public service is provided in the following forms:

- announcement (distribution) of commonly used information - implementation of services on the use of relevant information systems, including state information resources via the Internet;



- one-sided mutual cooperation - providing the opportunity to use various forms of electronic documents;
- two-way information exchange - office services that include receiving, analyzing (reviewing) and responding to requests (submitting orders and appeals, presenting and/or issuing the results of their processing);
- full exchange of information in electronic form, including provision of services and payment for them.

Today, more than 500 types of interactive services are provided to citizens on the basis of interactive state services through the websites of state bodies.

From the following web pages, you can get interactive services, news and messages about their activities, provided by the web pages of the State administration and economic bodies.

Today, the most developed countries of the world are actively implementing the "electronic government" system. It helps to manage state structures, to effectively develop business processes by establishing cooperation between the state and entrepreneurs, as well as to provide open interactive state services to citizens through the Internet.

Today, more than 20 projects are being implemented as effective elements of "electronic government". They are as follows:

The Government portal of the Republic of Uzbekistan - gov.uz is a system-forming element of the infrastructure of electronic information cooperation between organizations, as well as legal entities and individuals.

Every citizen or representative of an enterprise, organization, institution can get complete information about all elements of state power in Uzbekistan, and can also send an official request to one or another body of power through the gov.uz portal. A complete list of the main interactive government services is published on this portal.

The "E-Kommunal.uz" portal is a general information infrastructure in the field of housing and communal economy, which facilitates the exchange of information between the population, control bodies and associations of housing owners, as well as communal services. This portal provides information on all issues of housing and communal services in Uzbekistan, as well as information on tariffs, and even an interactive calculator of all communal services is placed in a convenient form. Those who wish can post messages and photos on the portal about the problems of communal economy, they will be reviewed by the relevant bodies of state power, and measures will be taken to eliminate the problems.

- stat.uz, solik.uz system for automating the collection and processing of electronic statistical, tax and other financial reports of business entities. On the website of the State Tax Committee, every taxpayer, both as a legal entity and as an individual, can receive a complete list of services electronically, submit a tax report or declaration of income, or get his taxpayer identification number (INN).

Any business entity can submit a statistical report in electronic form through the website of the State Statistics Committee, every citizen can use the electronic system of reserving a company name when establishing a new company. Currently, 101 forms of the state statistical report (out of 141 valid forms) can be sent electronically through the Internet. As of February 1 of this year, more than 103,000 company names have been reserved electronically.

The national legal base of Uzbekistan (lex.uz) contains more than 25,000 normative documents open to all. The main goal of the national system of Lex.Uz is to improve the legal culture of the



population and provide them with legal information by providing wide access to normative legal documents for legal entities and individuals.

This database contains the Constitution of the Republic of Uzbekistan, laws, codes, resolutions of the Oliy Majlis chambers, decrees, decisions and orders of the President of the Republic of Uzbekistan, decisions and orders of the Cabinet of Ministers, normative legal documents of ministries, state committees and agencies and other documents adopted until now after independence. , decisions of the Constitutional Court, the Supreme Court and the Supreme Economic Court, international treaties of the Republic of Uzbekistan are posted in Uzbek and Russian languages. It should be noted that Lex.Uz its national database is the only information-legal system in Uzbekistan that provides free access to legal documents through the Internet.

- uzbekenergo.uz - a separate room that allows each electricity consumer to access their personal information. Any enterprise, organization or family is a consumer of electricity. This project allows to control the electricity usage account of all consumers in the country in a convenient interactive form.

- evisa.mfa.uz - online questionnaire for obtaining a visa to Uzbekistan for foreign citizens. The system is a part of the website of the Ministry of Foreign Affairs of the Republic of Uzbekistan and currently works as a separate web page in Uzbek, English and Russian languages, and may work in other languages in the future. Uzbekistan is the ninth country in the world to introduce the eVisa system. This increases the tourist and business potential of our country.

license.uz is a single portal of the licensee, which provides information on the list of activities for which a license is required and the procedures for obtaining a license and permit, required documents and other issues. In Uzbekistan, the types of activities for which a license is required are constantly being reduced, and the procedures for obtaining them are being simplified. This project helps to reduce excessive formalities in obtaining information and necessary licenses.

Email address:

1. license.uz
2. evisa.mfa.uz
3. uzbekenergo.uz
4. stat.uz, soliq.uz
5. E-Kommunal.uz
6. www.the-uff.com
7. www.mtrk.uz
8. www.infinbank.com;
9. www.xb.uz;
10. www.ipotekabank.uz;

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